



We Monitor Your Fire System for Abnormalities

Trouble Alarm: System issues reported to keyholders within 5 minutes

Supervisory Alarm: Connected system alerts (e.g., sprinkler or CO systems)

Sprinkler Monitoring: Waterflow, low pressure, and gate valve alarms

Communication Options: Choose from active or passive monitoring solutions:

Active Monitoring: Continuous supervision with check-ins every 180 seconds

Passive Monitoring: Daily signal check-ins with dual communication paths required

Supported communication methods: Telephone line, Cellular, IP (Internet Protocol)

ULC-Certified Monitoring Station

ULC-Certified Protection You Can Trust: ProTELEC Security + Safety Ltd. has provided trusted, ULC-Certified Fire Alarm Monitoring services since 1968. Our Canadian-operated Emergency Monitoring Centre (EMC) is ULC-listed and operates 24/7/365 to ensure your building is protected day and night.

ULC-S561 Compliance: We provide full compliance with the CAN/ULC-S561 standard for fire monitoring.

ULC-S561 is the only nationally recognized standard in Canada and is referenced in building and fire codes.

ProTELEC is certified to issue ULC-S561 Certificates, providing official proof that your system meets national standards.



For more information contact:

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Seconds Save Lives: Ensure Immediate Fire Department Notification

*Fire alarms and sprinkler systems are designed to detect and suppress fires and alert building occupants—but **most systems are not connected directly to emergency services.** Response time is delayed!*

ProTELEC's monitoring ensures immediate response: our Emergency Monitoring Centre notifies the fire department within 30 seconds of a monitored alarm – no verification needed. No critical time is wasted.

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